



QUALITY POLICY STATEMENT

Multilift Limited top management is committed to ensuring its lifting operations fulfill the highest standards of quality in all stages of operations.

The ultimate responsibility of implementation of this policy rest with the Board of Directors while the day to day implementation rest with the heads of sections.

To supply our customers with the services they require, we have developed a Quality Management System that conforms the requirements of ISO 9001:2008.

In fulfillment to these commitment, the company will:-

- Comply with all applicable statutory laws and regulations, accredited codes of practices and industry best practices;
- Develop quality objects and periodically review them to improve the effectiveness of the quality management system.
- Communicate our Quality objectives and measure our performance against these objectives throughout the company and to interested parties;
- Take due care to ensure that our lifting operations are safe for employees while meeting our customers' needs;
- Work closely with our customers and suppliers to establish the highest Quality standards;
- Adopt a proactive view on future business decisions, which may have Quality impacts;
- Train our staff in the needs and responsibilities of Quality Management Systems and provide the personnel and resources to ensure that the importance of meeting and exceeding customer requirements is communicated and understood throughout our organization.

This policy will be periodically reviewed for continuing suitability and effectiveness at Management Reviews and as appropriately required.

Managing Director

A handwritten signature in blue ink, appearing to be 'S. P. S.', is written over the title 'Managing Director'.

Date: 2/7/14

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